

Bath & North East Somerset Council		
MEETING/ DECISION MAKER:	Children, Adults, Health and Wellbeing Policy Development and Scrutiny Panel	
MEETING/ DECISION DATE:	9 th March 2021	EXECUTIVE FORWARD PLAN REFERENCE:
TITLE:	Virgin Care Commissioner Update Report	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report:		
Attachment 1: Commissioning Performance Report Update for Virgin Care		

1 THE ISSUE

- 1.1. Following on from the previous report to Panel in September 2020, attached is an update report on Virgin Care. The report has focussed on the Integrated Reablement Service and the financial performance of the contract in year 4 of the 7 year term as requested by the Panel.
- 1.2. In addition, the report provides an overview of the work Virgin Care have undertaken in response to the COVID-19 crisis both as a direct deliverer of services and also their role as a prime provider. Virgin Care have continued to respond quickly and flexibly to support the health care and social care system in Bath and North East Somerset.

2 RECOMMENDATION

The Panel is asked to;

- 2.1 Proposal 1:** Note the content of the report and identify any areas of focus for the next update report.

3 THE REPORT

- 3.1** The March 2020 report to the Panel set out the legacy information on Your Care Your Way and the contract detail and the governance arrangements for the Virgin Care contract held with the Council and Bath and North East Somerset

Clinical Commissioning Group (BSWCCG). This report does not repeat this information as the detail has not changed however if required it can be found in the link below:

<https://democracy.bathnes.gov.uk/documents/g5544/Public%20reports%20pack%2010th-Mar-2020%2010.00%20Children%20Adults%20Health%20and%20Wellbeing%20Policy%20Development%20.pdf?T=10>

- 3.2** The report contains a detailed update on the impact of COVID-19 on the work of Virgin Care and how they have responded as a provider. Details of innovative practice responding to the pandemic are included as is an update on the Community Wellbeing Hub.
- 3.3** The Panel should note that during the COVID-19 period there has been no easement on delivery of social care in the same way that has been required for health care services and Care Act assessments and reviews have continued.
- 3.4** As requested by the Panel additional information has been provided by commissioners on Reablement. The report contains a detailed overview of the delivery of Reablement in B&NES and transformation of the Integrated Reablement Service.
- 3.5** Finally, the report informs the Panel on the decision making arrangement for the Council and BSW CCG regarding the extension of the Virgin Care contract for the additional 3 year term.

4 STATUTORY CONSIDERATIONS

- 4.1** Delegated functions carried out by Virgin Care are specified in the report which came to Panel in March 2020; there has been no change to these, and statutory considerations remain the same. There were changes brought about by COVID-19 and the changes the Department for Health and Social Care put in place as a result of this. Virgin Care have adapted and complied with these as required and have been in constant dialogue with the Council and BSW CCG regarding this.

5 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

- 5.1** The report outlines Virgin Care's forecast financial position for year end 2020/21. This is an improved position as the deficit position has significantly reduced in year 4 of the contract.

6 RISK MANAGEMENT

- 6.1** During the Contract, Quality and Performance Management Meeting (CQPM) with Virgin Care there is a routine item on risk assessments. Risk management has been a key issue during the COVID-19 period and there have been risk assessments for all service users as well as risk assessments for each Service in place. Those for the Service have been shared with commissioners and the ones for the person have been managed by the Service.

7. EQUALITIES

- 7.1** As with all contracts Virgin Care are monitored in terms of their compliance with equalities requirements. Further details can be provided if required.

8. CLIMATE CHANGE

8.1 The Council has declared a climate emergency and has resolved to enable carbon neutrality in B&NES by 2030. Virgin Care as part of the transformation of the service are putting in place mechanisms to reduce the impact of climate change such as mobile working, the integrated care record, multi-disciplinary teams and also multi-agency hubs (previously reported to the Panel); the Compassionate Communities Hub is a clear example of this.

9. OTHER OPTIONS CONSIDERED

9.1 N/A

10. CONSULTATION

10.1 There has been no consultation for this report; as stated in the previous report to Panel Your Care Your Way and the priorities agreed were developed from extensive consultation with the community. This report has been written with information provided from Virgin Care via the outlined governance arrangements outlined in the March 2020 report.

Contact person	Claire Thorogood or Lesley Hutchinson
Background papers	None
Please contact the report author if you need to access this report in an alternative format	